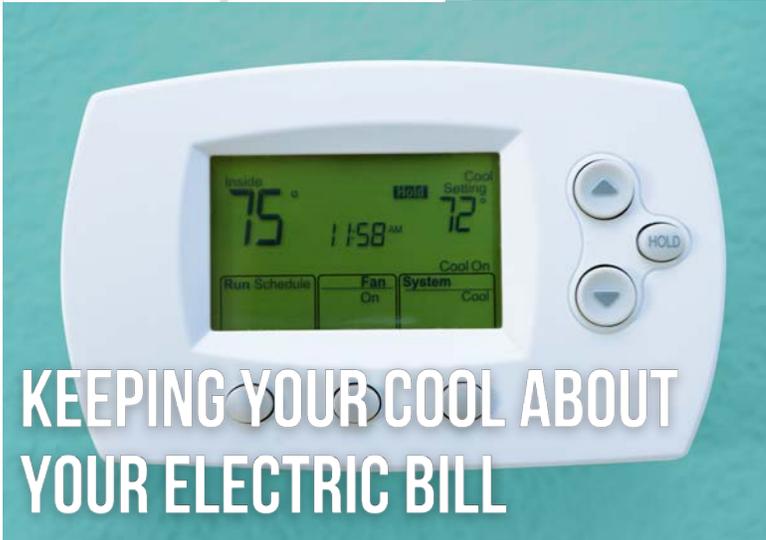




FROM THE CITY OF PAULLINA

SOAKING UP SUMMER

July-August-September 2023



KEEPING YOUR COOL ABOUT YOUR ELECTRIC BILL

As temperatures rise, often your electric bills rise due to air conditioning. Has your AC unit been serviced recently? Is it time for an upgrade? We offer *energy-efficiency rebates* from *Bright Energy Solutions*. You can get money back for investing in ENERGY STAR® equipment such as air conditioners, thermostats, LED bulbs & more. Stop by City Hall for rebate forms or learn more at brightenergysolutions.com.

Here are a few ways to help reduce your AC usage: Block sunlight with curtains & ensure windows are tightly closed. Use a programmable thermostat to let your home be warmer while you're away, even for part of a day. If it cools down overnight, open up windows while you're sleeping & close them when you wake up. Make sure vents & return registers aren't blocked. Close off any unused rooms. Providing shade around your air conditioner can reduce your cooling costs by nearly 3%.



NOTICE: The City has discontinued injecting the optional fluoride supplement into our water supply per Council action on 3/6/23. Our water source has roughly .4-.6 mg fluoride in it naturally. Our injection system added a small amount to reach the .7 mg recommended level, which was lowered in 2010. Iowa does not require supplementation.

DATES TO REMEMBER:

Lawn/Yard Waste Pick-ups: Fridays
Stick Pick-up: 2nd Friday of the month

Recycling: 2nd & 4th Wednesdays

Office Closed: Tuesday, July 4 & Monday, Sept. 4th

ABCS OF UTILITIES:

AUTO-PAY, BUDGET BILL & COMPLAINTS

We make it easy to keep your utilities on! Keep missing the 20th bill deadline? Too busy to stop by with cash, write checks or drop it off in time? We offer secure **auto-pay** to draw it from your bank account instead. Same deadline. It's easy to sign up at City Hall or call to be emailed.

Are you surprised by your rising summer bill as you try to stay cool in your home? If you've been in your home for at least a year, we can set up **budget billing** for your account. We will review & adjust every 6 months. Any late payments or penalties still apply & can void this level pay plan.

Should you have a **complaint** regarding your utilities, you may follow our formal complaint resolution process as posted in City Hall. The Iowa Utilities Board can assist if need be.

NEW WEBSITE!

Check out our **NEW & ONLY OFFICIAL** City of Paullina website: **cityofpaullina.com**. Our Facebook page @CityofPaullina is the only other resource for legal accuracy. Any other sites of city/community/utilities info are NOT authorized.

OFFICIAL

Update browsers & bookmarks to save: **cityofpaullina.com**



BUILDING/ZONING PERMIT PROCESS

City Ordinances regulate construction, remodeling, parking, etc.

We love to see so many summer remodeling projects & various home improvements underway on properties around town. And it's very exciting to see new construction taking shape too! Fresh paint or siding, energy-efficient windows & doors, safer sidewalks & nuisance-free properties make Paullina better for us all.

Just remember that most work requires a permit to be filed for approval in advance with the City to ensure all ordinances & zoning regulations are followed. Please know the location of your lot lines before filling out the form as your measurements & drawings of setbacks are necessary for proper review. A scaled filing fee applies & your permit must be approved BEFORE you begin work. Usually permits can be handled within a week, depending on complexity. The City code applies whether you hire a contractor or do it yourself. Unsure? Call or stop by to ask us!



QUICK TAKES:

Policing your Pets: Please remember that walking your furry friends anywhere off your property requires a leash or other device. On your property, dogs must be securely contained & away from sidewalks or neighboring yards. Always pick up after your pet & provide proper water & shade during hot days. Also, no more than 5 adult pets are allowed in a residence per City Ordinances.

Lawn mowing: All lawns must be kept mowed & trimmed (plus weed control) May-October per Ordinance 8.03 (6A). Properties will be checked regularly. If we have to mow your lawn, you will be billed accordingly.

Tree trimming: You are responsible for trimming ALL trees on your lot (including the parking) per Ordinance 8.03 (7) to maintain clearances of 15' above the street & 10' over sidewalks.

Mosquito spraying: The City has contracted this service again to manage pests so we all can enjoy the season outdoors. Spraying is done later in the evening. While it is not harmful to people or pets, you may wish to close windows & go inside for a bit as it passes by.

Lower electric rates for winter start on Sept. 1st & go through May 2024.



Get the latest city news, see agendas & watch Council meetings LIVE right on our Facebook page: @CityofPaullina

Golf Cart Ordinance No. 10

Golf carts require a permit to operate on City streets. A \$25 fee per adult operator allows use from sunrise to sunset Jan 1-Dec 31. Adequate brakes & a 5' high safety flag are required. Forms in City Hall!

